# Stakeholders

Map of Enea Capital Group stakeholders			
Stakeholder	Communication source		
Investors, Shareholders, Analysts	<ul> <li>Investor Relations Office</li> <li>face-to-face meetings with investors i.e. road show, study tour</li> <li>conferences</li> <li>mobile applications</li> <li>website</li> <li>current and quarterly reports</li> <li>annual report</li> <li>CSR report</li> </ul>		
Employees	<ul> <li>employee satisfaction research</li> <li>meetings and trainings</li> <li>cooperation with trade members</li> <li>intranet</li> <li>newsletters</li> <li>meetings and newsletters for managers</li> <li>broadcasting system</li> <li>employee volunteer program</li> <li>annual report</li> <li>CSR report</li> <li>intelligent kiosks</li> </ul>		
Clients	<ul> <li>direct contact with the Client Service Office</li> <li>customer Hotline</li> <li>customer satisfaction research</li> <li>special website tabs at <a href="www.enea.pl">www.enea.pl</a></li> <li>special events i.e. sponsored by Enea</li> <li>annual report</li> <li>CSR Report</li> </ul>		
Local authorities	<ul> <li>direct meetings, participation in local events</li> <li>representatives of Enea take an active part in the working group appointed by the governor of Wielkopolska. Its goal is to identify the essential social needs and planning measures for their implementation</li> <li>bulletin 'Energetyczny samorząd'</li> <li>websites</li> </ul>		

Local communities, public opinion	<ul> <li>conferences</li> <li>CSR Report</li> <li>direct meetings and cooperation with representatives of the local communities</li> <li>communication with local and national media</li> <li>participation of Enea Capital Group employees in activities for the sake of local communities within employee volunteer program</li> <li>www.enea.pl website, including website tab dedicated to corporate social responsibility, Enea strategic goals in that respect and their implementation</li> </ul>	
	<ul> <li>lectures and participation in industry events and events dedicated to corporate social responsibility</li> <li>CSR Report</li> </ul>	
Non-governmental organizations, beneficiaries, social partners, scientific institutions	<ul> <li>website</li> <li>application form for beneficiaries</li> <li>direct contact</li> <li>dialog during the implementation of shared projects</li> <li>CSR Report</li> </ul>	
Contractors and suppliers	<ul> <li>direct communication with dedicated people appointed for cooperation from the Group companies</li> <li>website</li> <li>industry meetings, trade fairs</li> <li>annual report</li> <li>CSR Report</li> </ul>	
Industry organizations	<ul> <li>meetings</li> <li>trade fairs</li> <li>membership in organizations</li> <li>participation in working groups, authorities of industry organizations</li> <li>annual report</li> <li>CSR report</li> </ul>	
Media	<ul> <li>press office and current communication</li> <li>contact by the dedicated e-mail</li> <li>website</li> <li>meetings with media</li> <li>press conferences</li> <li>dedicated press services</li> <li>CSR Report</li> </ul>	

Public administration	<ul> <li>reports</li> <li>annual report</li> <li>CSR Report</li> <li>direct communication</li> <li>conferences</li> </ul>
Natural environment	communication of environmental impact through statements and reports sent to government entities dedicated to environment protection and through the CSR Report

## Membership in organizations

The Group's companies are active members of employers, trade, professional and regional organizations. Thanks to the efforts undertaken in 2014, we have joined the Polish Member Committee of the World Energy Council in January 2015.

### A list of initiatives in which we've participated in 2014

Business Centre Club	Polish Committee for Electrical Energy	STELEN
Central Europe Energy Partners (by mid-2014)	Polish Wind Energy Association	Hydropower Association

EDSD for Smart Grids
Poznań Power Industry Company
Employers Federation of Polish Energy
Polish Chamber of Commerce of Heat Engineering
Chamber of Commerce for Energy and Environmental
Protection
Chamber of Commerce of Northern Wielkopolska
Izrael-Poland Chamber of Commerce
Partner Club of University of Economics in Poznań
Polish Club POLLAB Laboratories
Lubuskie Association for Energy Development

Organisation of Employers of Lubuska Land

Polish Red Cross District Board in Kozienice

Polish Power Transmission and Distribution Organisation
Spain-Poland Chamber of Commerce
Wielkopolska Chamber of Tourism
Institute of Internal Auditors IIA Poland
Association of Polish Electricians
Association of Polish Electrical Engineers Białystok Branch
Association of Polish Electrical Engineers Radom Branch
Polish Association of Stock Exchange Issuers
Association of Individual Investors
The Accountants Association in Poland
Association of Construction and Electrical Equipment
Producers

Polish Association of System Heat and Power Plants

Economic Society Polish Power Plants
Energy Trading Association
Energy Services Association ENERGOBUD Leszno
Wielkopolska Chamber of Commerce and Industry
Wielkopolska Chamber of Tourism
Wielkopolska Employers Association
Heat Engineering Employers Association
Heat and Power Plant Employers Association
Power Plant Employers Association
Power Industry Employers Association
Power Plant Employers Association
Power Plant Employers Association - ZPE
Power Plant Employers Association in Warsaw

## **Suppliers**

Cooperation with suppliers is an increasingly important topic in the daily activities of companies guided by the principles of corporate social responsibility. So far, each of our companies alone was building relationships with suppliers. Purchasing issues are assigned to Enea Centrum, which is an 'administrative centrum' of our Group from January 2015. This will facilitate the purchasing process.

We use services and products from hundreds of suppliers every day. Three groups that are described below are the most important for our daily activities related to the generation and trade of energy:

### **Suppliers of key raw materials**

As producers of electricity we constantly cooperate with domestic and foreign coal producers. Lubelski Węgiel "Bogdanka" S.A., Katowicki Holding Węglowy S.A., Jastrzębska Spółka Węglowa S.A. and PETROKOL Sp. z o. o. companies are our main Polish suppliers. CHP Białystok uses coal from Russia. We use biomass from Poland, Ukraine, Russia and Belarus to generate energy from biomass.

Suppliers are obliged to follow practices consistent with the objectives of the Integrated Management System for Quality, Environment and Work Safety which is binding in Enea Wytwarzanie. Furthermore, a System of Due Caution influences principles of cooperation with biomass suppliers. Issues related with principles of cooperation with suppliers are also regulated by the Code of Ethics and Code of Values.

### **Providers of transport services**

Transport companies are also our key suppliers. Hard coal is delivered to the Power Station in Kozienice exclusively by rail. Moreover, supply of coal and biomass for CHP Bialystok also depends on the efficiency and logistical capabilities of the rail carrier.

#### Suppliers of transmission and distribution segment

From more than one thousand suppliers of products and services for transmission and distribution segment the most important categories include:

- suppliers of electrical materials used in the construction and operation of the distribution network, producers of transformers, cables and wires, accessories for the construction of the network
- suppliers of IT infrastructure and services related with the design of the power network
- providers of modernization services or construction of power grids
- software, vehicles, fuel and safety equipment providers